

Social Media Competition – Terms and Conditions



1. By participating in any competition or giveaway advertised by Vodafone Cook Islands on its Facebook page and/or other Social Media channels (the "Competition"), you confirm that you accept and agree to these competition terms.
2. The Promoter of the Competition is Telecom Cook Islands Ltd trading as Vodafone Cook Islands ("Vodafone Cook Islands"). The Competition is in no way sponsored, endorsed or administered by, or associated with Facebook and/or other Social Media channels. You completely release Facebook and/or other Social Media channels from any and all liability associated with this Competition.
3. Unless otherwise stated, the Competition is only open to valid Vodafone Cook Islands customers. This may include fixed line access, mobile post-paid and pre-paid, broadband, business and Moana TV customers. If the Competition is limited to a specific customer segment this will be specified in the Competition Facebook post and/or other Social Media channel. All Competitions are open to Cook Islands' residents only and are not open to employees of Vodafone Cook Islands, its agents, contractors, consultants, or immediate families (including de facto spouses) or to other persons assisting with the Competition. Entrants must follow the instructions on the Competition Facebook post and/or other Social Media channel to enter this competition.
4. The Competition entry closing and opening dates will be specified on the Competition Facebook post and/or other Social Media channel.
5. Vodafone Cook Islands is not responsible or liable for any late, lost or misdirected entries or for any problems or technical malfunction which may result in delay or failure to enter you into the draw.
6. All entries to this Competition become the property of Vodafone Cook Islands and will not be returned to the entrants.
7. The winner(s) will be drawn as specified by the Facebook Competition post and/or other Social Media channel. The prize winner(s) will receive the prize that is advertised on either the Facebook Competition post, the Facebook Competition photo and/or other Social Media channel. Vodafone Cook Islands accepts no responsibility or liability for any prize winner's enjoyment of any prize or any other costs and expenses that may be incurred by the prize winner relating to the prize or the winner's enjoyment of that prize (including any travel related costs where relevant and unless otherwise specified in the Facebook Competition post and/or other Social Media channel).
8. Vodafone Cook Islands will endeavour to notify each of the prize winners by email, text or phone. However, if the winner cannot be reached within three working days, we may redraw a new prize winner without liability to any person. Spark reserves the right to contact the selected winners by other means.
9. Prizes cannot be transferred or exchanged or redeemed for cash. Spark takes no responsibility for entries or prizes that are lost or destroyed.
10. Accepting the prize constitutes a winner's consent to be photographed and/or interviewed by Vodafone Cook Islands and for Vodafone Cook Islands to use his or her name, city/town of residence, competition entry and/or photographs and interviews for Competition or publicity purposes without compensation. This includes on Spark's website, direct and social media channels.
11. The winner acknowledges that redemption of some prizes may require the winner to be at least 18 years of age or have parental/ guardian consent. We will let you know on our Facebook Competition post and/or other Social Media channel.
12. The decisions of Vodafone Cook Islands on all matters relating to this Competition are final and no correspondence will be entered into. Vodafone Cook Islands reserves the right to verify the validity of an entry or a winner's right

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to redeem the prize in accordance with these terms and conditions. Vodafone Cook Islands reserves the right to amend the prizes offered and these terms and conditions and in its absolute discretion cancel the competition at any time and without prior notice.

13. To the extent permitted by law, Vodafone Cook Islands excludes any liability it may have to you arising directly or indirectly out of or in connection with this Competition.

14. Any personal information collected as part of this Competition will be held by Spark in accordance with its privacy policy. You have the right to access, update and correct such information.

15. Entering the competition constitutes a winner's consent to be photographed and/or interviewed by Vodafone Cook Islands and other interested media outlets and to use his or her name, city/town of residence, competition entry for Competition or publicity purposes without compensation. This includes Sparks website, direct and social media channels and PR.